

Sent on behalf of Chris Mueller, Director Local Franchising, Time Warner Cable – Corporate, Northeast:

October 7, 2015

Dear Municipal Official:

I am writing to you as part of our ongoing efforts to keep you apprised of developments affecting Time Warner Cable subscribers in the Central New York Division.

Time Warner Cable's agreements with programmers and broadcasters to carry their services and stations routinely expire from time to time. We are usually able to obtain renewals or extensions of such agreements, but in order to comply with applicable regulations, we must inform you when an agreement is about to expire. The following agreements are due to expire soon, and we may be required to cease carriage of one or more of these services/stations in the near future where these services are offered:

Boomerang, Cartoon Network SD&HD, CNN Espanol, CNN SD&HD, HLN SD&HD, Jewelry Television, TBS SD&HD, TCM SD&HD, TNT SD&HD, truTV SD&HD, TV One SD&HD, Go!TV SD&HD, NBC SportsNet SD&HD Cinemax SD&HD, Cinemax West, Cinemax On Demand, 5 Star Max SD&HD, ActionMax SD&HD, ActionMax West, MaxLatino SD&HD, MoreMax SD&HD, MoreMax West, MovieMax SD&HD, OuterMax SD&HD, ThrillerMax SD&HD, ThrillerMax West, HBO SD&HD, HBO West, HBO On Demand, HBO 2 SD&HD, HBO 2 West, HBO Comedy SD&HD, HBO Comedy West, HBO Family SD&HD, HBO Family West, HBO Latino SD&HD, HBO Latino West, HBO Signature SD&HD, HBO Signature West, HBO Zone SD&HD, HBO Zone West, NHL Network SD&HD, NHL Center Ice, RFD, YooToo, Zap 2 It

In addition, from time to time, we make certain changes in the services that we offer in order to better serve our customers. The following changes are planned:

WKTV DT3 will be added to Utica channel line-up on or about October 15, 2015

Some of the new services listed above cannot be accessed by CableCard-equipped Unidirectional Digital Cable Products purchased at retail without additional, two-way capable equipment. You may downgrade or terminate service without charge at any time. Further, if carriage of a premium channel is discontinued and you have incurred installation, upgrade or other one-time charges relating to such premium service within six months prior to the date of the change, you may elect to downgrade or terminate service within 30 days and obtain a rebate of any such charge.

If you have any questions or concerns please feel free to contact me at 585-756-1326.

Sincerely,



Chris Mueller
Director, Local Franchising
Time Warner Cable – Northeast Region

www.twcpolicypeople.com